



#5/a  
pre and  
drug corr.

United States  
81395-165  
Patents

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**IN RE APPLICATION**

Serial Number: 09/624,239  
Group Art Unit: 2785  
Examiner: Unassigned  
Title: METHOD, APPARATUS, COMPUTER-READABLE  
MEDIA AND USER INTERFACE FOR ANNUNCIATING  
PROBLEMS IN A SYSTEM  
Filing Date: July 24, 2000  
Inventors: Tommaso D'Ippolito et al.  
Agent's ref: 81395-165

November 7, 2000

U.S. Commissioner of Patents and Trademarks  
U.S. Patent and Trademark Office  
Washington, D.C. 20231  
United States

Dear Sir:

**PRELIMINARY AMENDMENT AND REQUEST FOR  
EXAMINER'S APPROVAL OF DRAWING AMENDMENTS**

Disclosure

Without prejudice please amend the disclosure as below:

Page 7, line 22, please delete "Figure 2 is" and substitute --Figures 2A and 2B are--  
therefor.

Page 7, line 25, please delete "Figure 3 is" and substitute --Figures 3A and 3B are-- therefor.

Page 7, line 28, please delete "Figure 4 is" and substitute --Figures 4A and 4B are-- therefor.

Page 10, line 17, delete "2, 3, and 4" and substitute --2A, 2B, 3A, 3B, 4A and 4B-- therefor.

Page 14, line 11, delete "2, 3, and 4" and substitute --2A, 3A and 4A-- therefor.

Page 14, line 20, delete "Figure 2" and substitute --Figure 2A-- therefor.

Page 18, line 3, following "Then, " insert -- at block 209,--.

Page 18, line 4, following "Figure 9" insert --, and the processor 24 is directed back to block 164 in Figure 10.

Page 18, line 12, delete "2, 3 and 4" and substitute --2A, 2B, 3A, 3B, 4A and 4B-- therefor.

Page 18, line 16, delete "Figure 2" and substitute --Figure 2B-- therefor.

Page 18, line 17, delete "3" and substitute --3B-- therefor.

Page 18, line 17, delete "Figure 4" and substitute --Figure 4B--therefor.

Page 18, line 18, delete "2" and substitute "2B" therefor.

Page 18, line 28, delete "3" and substitute --3B-- therefor.

Page 18, line 30, delete "4" and substitute --4B--therefor.

Page 19, line 1, delete "2, 3 and 4" and substitute --2A, 2B, 3A, 3B, 4A and 4B-- therefor.

Page 19, line 14, delete "3" and substitute --3B-- therefor.

Page 19, line 17, delete "4" and substitute --4B--therefor.

Page 19, line 25, delete "2, 3 and 4" and substitute --2A, 3A and 4A--therefor.

Page 19, line 29, delete "2, 3 and 4" and substitute --2B, 3B and 4B--therefor.

### Drawings

Please approve the proposed drawing amendments indicated in red ink on the enclosed drawing sheets.